

# **Community Safety Action Plan 2009-10**

## **Quarter 4**

There are eight sections to the action plan highlighting objectives under the priorities identified from the strategic assessment 2009/10.

The action plan will be updated quarterly by the Joint Action Group (JAG).

## Community Safety Action Plan 2009/10

1. Improve public confidence through reassurance messages and crime prevention measures							
JAG ref	Objective	Actions	Measure	Ref to National Indicators	Lead agency	Lead Group(s)	Update: 2009/10 Quarter 4
1.1	Improve communications between partnership and public in East Herts	Explore the possibility of designing and implementing a Community Safety Partnership newsletter	Newsletter established		EHC	PCG	Two editions of newsletter published. Total of 5500 copies available at receptions and partnership events. Monitoring to be carried out in internet.  Joint news releases compiled  Website content being collated  PVE strategy evidence base being compiled  Five reassurance banners designed and produced ready for deployment
		Publish stories in partnership newsletters/magazines where necessary	Initiatives e.g. press articles, promotion opportunities				
		Set up of the East Herts Community Safety Partnership website	Website established				
		Implement the East Herts Prevent (PVE) Strategy	Strategy established				
		Display reassurance and crime prevention messages on the Partnership "Spread the Word" Publicity Trailer	No of occasions deployed and messages displayed				
1.2	Improve public confidence by reassuring the public that East Herts is a safe district	Involve young people in consultation about crime and community safety	No of people involved		EHC, Police	JAG,	Consultation forms commenced 15/09/09. Five partnership public meetings held in Jan/Feb 2010
		Deploy mobile CCTV where the perception of crime may be high	No of cameras in deployment				
1.3	Work with partners to devise reassurance schemes	Conduct street briefing/road show(s)/publicity events	No events carried out		EHC	PCG	15 Problem solving meetings (including locality and street briefings)  Halloween rock concert for secondary school age children took place 31/10/09. 200 young children attended this event and
		Organise positive Halloween campaign	Campaign implemented	NI17			

							a significant decrease of 50% in respect of and reports of ASB/Criminal damage was recorded between 1600-0000hrs 31/10/09.
1.4	Involve communities in identifying and dealing with local community safety issues	Hold public meetings/community workshops	Number of public, priority meetings and consultation events  Policing priorities to inform strategic assessment		EHC, Police	PCG	Five partnership public meetings held in Jan/Feb 2010  Financial support given for NHW sundries for 2009/10 period.
Hold priority (locality) meetings in line with the Policing Pledge							
Support Neighbourhood Watch							
1.5	Protect the community and ensure public safety from issues arising from the night time economy or individuals who misuse alcohol	Provide additional enforcement of DPPOs through the accreditation scheme	Staff accredited	NI17	EHC, Police	JAG	Four alcohol control zones (DPPOs) in place. Accreditation scheme in final stages.  Bishop's Stortford Street Pastors scheme running since September 2008. Total of 27 volunteers. Groups of 4 go out 6 times a month.  Herford and Ware Street Pastors launched October 2009. Financial support given 2009/10. Total of 20 volunteers trained.
Provide taxi marshalling schemes as necessary		Taxi marshalling schemes supported					
Support the Street Pastors Initiative in Bishop's Stortford and Hertford and Ware		Receive updated evaluation reports from the Street Pastor Coordinators.					

## 2. Address issues of anti-social behaviour

JAG ref	Objective	Actions	Measure	Ref to National Indicators	Lead agency	Lead Group(s)	Update: 2009/10
							Quarter 4

2.1	Target hotspots identified by JAG and ASB Case Review Group	Hold problem solving meetings as necessary	Problem solving meetings held and result	NI17	EHC	ASB, JAG	X7 ASB Case Review Group meeting 36 Problem solving meetings (including locality and street briefings) Covert cameras have been deployed to 5 locations, with one location deemed as unsuitable  No visual audits undertaken during Q1,Q2 and Q3
		Prioritise the deployment of covert cameras	CCTV deployments				
		Carry out visual audits as necessary	No of visual audits				
2.2	Target offenders through the ASB Case Review Group	Pursue ABC's and ASBO's	No of ABC's and ASBO's	NI17	EHC	ASB	X1 Post conviction ASBO X27 ABCs
2.3	Provide response back to complainants on the action taken to address an anti-social behaviour complaint	Officer to adopt appropriate method of feedback - signposting, visit from PCSO, letter, phone call	Protocol/procedure implemented	NI17	EHC	N/A	No formal procedure adopted as yet – still using ad hoc approach with most appropriate agency (e.g. EHC, Housing Association, Police) providing an update to complainants  Minimum standard work in Q4 will develop this action.  ASB Minimum standards agreed for the partnership and endorsed by RAG. Police and Housing Associations have agreed to the standards and shall now operate within them. Standards are available to view on the East Herts website.
2.4	To organise diversionary activities in hotspot areas and/or for known offenders	Individuals identified through YISP, ASB Case Review Group and diversionary activities group	No of activities organised and attendance levels	NI17	EHC	ASB	Summer activities programme devised for implementation in Q2. Summer activities programme delivered in Q2 and evaluation being undertaken for completion in Q3. Evaluation report to be presented to RAG in December
		Organise a Halloween campaign					

							<p>Evaluation presented at December RAG. Approximately £1500 left in the budget and projects now being considered to receive funding.</p> <p>Halloween event planning to begin in Q2 (to tie in with JAG presentation). Halloween diversionary event planned for 31<sup>st</sup> October. Funding secured through JAG as well as other sources. The event has been organised by a number of agencies, including those within and out of the CSP.</p> <p>Event took place and approximately 200 young people attended. Figures show a reduction in ASB from the previous year over Halloween</p> <p>Summer programme for 2010 is being developed. Funding has been secured from ESCOs and Housing Associations already. A draft timetable should be ready by early June.</p>
2.5	To support or train EHC staff to identify ASB related issues	Accredit staff through the community safety Accreditation Scheme	No of staff trained	NI17	EHC	N/A	<p>Report went to CMT and was approved.</p> <p>Training to be arranged for Q2 / 3 Vetting procedure for accredited staff has begun as this needs to take place before training can be arranged.</p> <p>Vetting forms completed and submitted to Herts Police.</p>

												Vetting process is now complete. ID badges to be made and official launch due in the summer of 2010.
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3. Reduce burglaries, in particular residential												
JAG ref	Objective	Actions	Measure	Ref to National Indicators	Lead agency	Lead Group(s)	Update: 2009/10					
							Quarter 4					
							Hertford & Ware NHT			BS, B'ford & S'worth NHT		
3.1	Reduce domestic burglary	Distribute publicity/leaflets relating to the prevention of domestic burglary	Publicity and leaflets distributed	NI16	Police	JAG	<p>There has been a 21% increase of offences recorded in Hertford and a 4% reduction in Hertford Rural</p> <p>Offences in Hertford have reduced by 35% in August to 13 recorded offences and maintained in September</p> <p>Both Hertford and Hertford rural have decreased sanction detection rates compared to the same period last year although year to date Hertford Town is now showing a 6% increase and Hertford Rural only a difference of 5 offences.</p>			<p>Burglary is down in Bishops Stortford by 9%, down in Buntingford 31% and in Sawbridgeworth by 12%</p>		
		Promote property marking through Operation Abode (Immobilise)	No of houses registered	NI16	Police	JAG	<p>Every new member of NHW receives a NHW Pack and Property Marking Pack (over 1500 packs distributed April to</p>			<p>Immobilise' property marking system promoted across the district through schools, shop outlets selling electrical goods</p>		

		Support Neighbourhood Watch					date)	at source (sony, Games etc), publicised on trains directly to those persons affected (house owners/commuters with PC'S) and media.
		Increase referrals to Papworth Home Security Service	No of referrals, advice offered, crime prevention measures addressed				East Herts currently have 1130 Neighbourhood Watch	Every new member of NHW receives a NHW Pack and Property Marking Pack (over 1500 packs distributed April to date)
		Offer home security advice and crime prevention measures to individuals, in particular those considered vulnerable					Saturnalia continues to be coordinated by the NPT volunteer and is recorded to ensure visits and crime prevention take place as required.	
		Target known offenders and hotspot areas	Intelligence gathered, offenders targeted				NHW is fully supported with a continued commitment to increase participants as recently highlighted in Operation ANOTHER and a large scale community engagement initiative with the residents of the Hertford Sele Ward.	Bi weekly roadshows commenced 26 <sup>th</sup> of November for crime prevention advice being (cat bells issued, etc) Police captured data for immobile from persons with mobile phones. SNT have arranged the annual Barn Briefing for the rural communities on the 1 <sup>st</sup> of December where security advice, and representatives from the NFU, NHW and TER will be present
							All NPT officers have undertaken and completed a crime prevention knowledge check to enhance their ability in offering crime prevention advice and completing crime surveys.	The community pride project continues to support each of these schemes. Through its community engagement Immobilise, additional NHW

								areas will all be developed. Planning taking place for environmental project which will promote the above. Scout groups/army cadets will actively knock door to door to publicise immobilise and capture data.
3.2	Reduce non domestic burglary, in particular rural business burglary	Support provision of Rural Intelligence Gathering System Deploy covert cameras at seasonal period areas		NI16	Police	JAG	There are almost 200 RIGS pagers being used in East Herts.  Have met with Fire Service to discuss the use of their mobile CCTV in the Albury Area.	There are almost 200 RIGS pagers being used in East Herts.  Have met with Fire Service to discuss the use of their mobile CCTV in the Albury Area.

#### 4. Reduce criminal damage

JAG ref	Objective	Actions	Measure	Ref to National Indicators	Lead agency	Lead Group(s)	Update: 2009/10	
							Quarter 4	
							Hertford & Ware NHT	BS, B'ford & S'worth NHT
4.1	Reduce criminal damage	Deploy covert cameras in arson hotspot areas Share details of convicted arsonists Increase awareness of graffiti products as an age restricted product Support operation TAG and consider roll out as	Training and deployment of covert cameras  No of premises involved Operation TAG adopted		Fire and Rescue, Police Trading Standards, Police Police	JAG	Compared to the same period last year, Hertford has reduced recorded offences by 1% (Apr - Sept 357 offences) and at year to date Hertford town now shows a 6.6% reduction. Hertford rural had seen an increase of 6 offences to 62 between Apr - Sept. and as a result, Rural officers have been working on a mirrored shift pattern to increase	Criminal Damage is down In Bishops Stortford by 10%, Buntingford 1% and in Sawbridgeworth down by 18%.

		appropriate					visibility and encourage cross area commitment. Moving forward, officers are looking to implement a rural specials scheme to increase visible patrols and raise awareness within the community.	
							Detection rates have decreased in A1 to 13% (-9%) and in A6 to 10% (-3%) for the specified period but at year to date show significant improvement.	

### 5. Reduce vehicle crime

JAG ref	Objective	Actions	Measure	Ref to National Indicators	Lead agency	Lead Group(s)	Update: 2009/10	
							Quarter 4	
							Hertford & Ware NHT	BS, B'ford & S'worth NHT
5.1	Reduce vehicle crime	Events (similar to Operation Tarantula) held	No of events	NI16	Police	JAG	Vehicle crime has made an overall improvement month on month with a steady reduction of recorded offences in September there has been a 51% reduction to 24 offences recorded in Hertford.	Theft of Motor vehicle is down In Bishops Stortford by 50%, Buntingford up by 1% (one car extra, taking the total to 15 for the year) and in down in Sawbridgeworth by 12%.
	Deploy covert cameras in hotspot locations where necessary	No of deployments	In comparison to the same period last year, vehicle crime has increase by 26% to 189 offences recorded in Hertford					

							<p>and 25% to 66 recorded offences in A6</p> <p>Detection rates have increased in A1 to 5% (+2%) and decreased in A6 to 9% (-4%)</p> <p>The Hertford NPT have now allocated a vehicle crime SPOC within the team to take ownership of related offences and initiatives are underway to provide advise to target audiences in a further attempt to reduce offences. Surgeries at strategic locations have been put into place together with the implementation of business watch at target locations.</p> <p>Again, year to date the Hertford ward is currently showing a 30% reduction in Theft of motor vehicle and Hertford Rural a 50% decrease which supports the commitment against these type of offences.</p>	
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6. Reduce theft from a shop							
JAG	Objective	Actions	Measure	Ref to	Lead	Lead	Update: 2009/10

ref				National Indicators	agency	Group(s)	Quarter 4	
							Hertford & Ware NHT	BS, B'ford & S'worth NHT
6.1	Reduce theft from a shop	Increase patrols in hotspot areas	No of patrols	NI16	Police	JAG	<p>Shoplifting has increased in Hertford by 20%, the levels of this offence varies regularly due to irregular reporting. In Hertford rural there is one offences reported for the 6 month period.</p> <p>Detections have increased in Hertford to 62% (+11%) compared to the same period last year. A6 has 100% detection rate due to there being one reported offence for the 6 month recorded period.</p> <p>Op Acquisitive continues within both Hertford &amp; Ware town centres with ward officers and PCSO's on designated duties in line with opening hours. Hertford NPT led the way in the implementation of the recent shoplifting initiative and this is producing positive results in both the reduction and detection of offences.</p>	<p>Op Scion a multi agency shop lifting initiative involving security staff, BTP and the Mobile police stations is running. Peak shops have been identified. PCSO's conducted high visibility surgeries.</p> <p>Introduced a protocol with the Co-op stores regarding evidence gathering and reporting. This is likely to reduce reported offences at these premises in the next quarter.</p> <p>In addition the SNT at bishops Stortford have instigated the Bishops Stortford retailers Forum. The main 8 retailers in the town attended monthly meetings where the issues of town centre management are discussed. High vis road shows and patrols are now a regular feature in the town, and the following results are again exceptional. Bishops Stortford has now secured a 20%</p>
		Implement Town Watch (Bishop's Stortford) upgrade	Town Watch running					
		Implement local measures and initiatives	No of initiatives in place					
		Investigate ASBOs for prolific offenders	ASBO outcome determined					
		Identify enforcement orders to prohibit offenders from entering premises	No of enforcement orders					
		Investigate use of "Spread the Word Trailer" and support provision as necessary	Spread the word trailer deployed					

								<p>reduction in shoplifting year to date.</p> <p>The SNT at Bishops Stortford have continued with the Bishops Stortford retailers Forum. The main 8 retailers in the town continue to attend monthly meetings where the issues of town centre management are discussed. High vis road shows took place on 24<sup>th</sup> – 28<sup>th</sup> November and high vis PCSO patrols are now a regular feature in the town, and the following results are again exceptional. Bishops Stortford has continued to secure a 20% reduction in shoplifting year to date.</p>
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7. Raise awareness of domestic violence and reduce repeat incidents through a coordinated approach							
JAG ref	Objective	Actions	Measure	Ref to National Indicators	Lead agency	Lead Group(s)	Update: 2009/10
							Quarter 4
7.1	Raise awareness of domestic violence	Provide financial and strategic support to ensure the continuation of the East Herts and Broxbourne Domestic Violence Forum Support and promote White Ribbon Week	DV forum meetings held, White Ribbon week supported, publications	NI32	HCC	DV Forum	Financial support provided for 2009-10 Six Forum meetings held White Ribbon publicity at partner reception areas. Mobile phones and wrist alarms

		Assist in the publication and distribution of domestic violence resources	distributed				issued for victims. Forum website under construction.  DV forum created charity website.
7.2	Reduce repeat incidents of domestic violence	Support the MARAC process	Ensure all relevant partners attend MARAC	NI32	HCC	DV Forum	MARAC in place since January 2009, meetings held monthly. Eastern area had 150 cases in 2009-10 with 15 repeats.

### 8. Reduce the harm to individuals and communities caused by alcohol and drug misuse

JAG ref	Objective	Actions	Measure	Ref to National Indicators	Lead agency	Lead Group(s)	Update: 2009-10
							Quarter 4
8.1	Tackle under age sales of alcohol	Identify and carry out test purchasing operations at public houses and licensed premises	No identified, carried out and outcome achieved		Police, EHC, Trading Standards	JAG	Alcohol test purchases; 6 passes and 3 failures.  Bottle Watch scheme has not been expanded due to lack of funding. Scheme has been shared force wide as effective practice.
		Pursue Public House Exclusion orders for individuals	No of Public House Exclusion orders				
		Expansion of Bottle Watch scheme	No of premises identified through the scheme				
		Conduct joint operations	No of operations carried out				
8.2	Address issues caused by alcohol in the night time economy	Work with licenses and retailers to implement Safer Clubs, Pubs and Bars Scheme in Bishop's Stortford	No of licenses and retailers involved	NI17	EHC, Police	JAG	Scheme stalled due to challenges with encouraging Fire Service to contribute to the scheme. This matter to be addressed at Police Area meeting. Police Licensing officer will be attending. EHC awaiting

							outcome before any more premises are approached.
8.3	Raise awareness of drug and alcohol misuse issues in East Herts	Provide youth engagement activities for young people	No of activities offered and hotspot areas covered		EHC, HCC	DA Group, A&D group	Alcohol and drugs group researching available cocaine resources for distribution
		Support national and local campaigns as appropriate	No of campaigns supported				Pier led art project started on 11th January. Held on Monday afternoons which sees an average of 10 clients who have all have produced an array of amazing art work, which they hope to display by holding an exhibition at the office. It has been great seeing everyone working way and expressing themselves, the project has never been so quiet.
		Promote awareness of cocaine misuse	No of campaigns supported, literature distributed	NI40	EHC, HCC	A&D Group	
8.4	Explore the possibilities of providing extra drug and alcohol misuse resources/services	Publicise services available Investigate the recording of drug paraphernalia within the district	Recording processes identified	NI40	EHC, HCC	A&D Group	Provisions being made for publicity of substance misuse services

**Key**

**A&D Group** = Alcohol and Drugs Group

**ASB** = Anti-social Behaviour Group

**DA group** = Diversionary Activities Group

**DV Forum** = East Herts and Broxbourne Domestic Violence Forum

**EHC** = East Herts Council

**JAG** = Joint Action Group

**PCG** = Partnership Communications Group

**PPO** = Prolific or Priority Offenders Group